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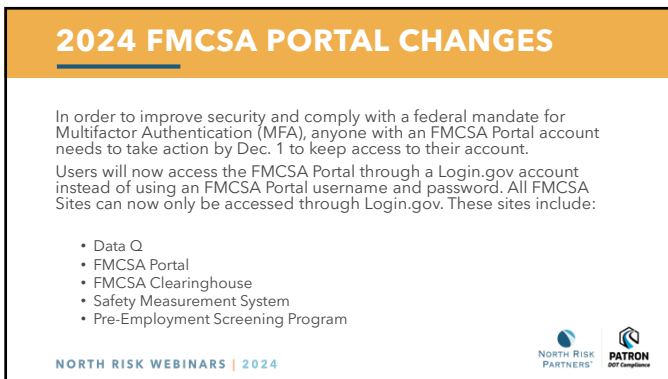
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## CREATING YOUR LOGIN.GOV ACCOUNT

Enter your email address at [https://secure.login.gov/sign\\_up/enter\\_email](https://secure.login.gov/sign_up/enter_email) to begin. Choose your official email address

**Note: This must be the same email address that is used by the FMCSA Portal.** Please make sure your FMCSA Portal email address exactly matches your Login.Gov email address. If not, please log into the FMCSA Portal with your Portal username/password and update your email address to be the same as your Login.Gov email address. Remember to click the "Update Profile" button in the upper right-hand corner of the page after you update your FMCSA Portal information.

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- As of January 1, 2024, users will be required to use Login.gov to access their FMCSA Portal account. Username and Password will no longer be available. If you don't have a Login.gov account yet, you must set up an account using your FMCSA Portal account email address in order to link the accounts.
- As FMCSA introduces Multi-Factor Authentication (MFA) to its systems, all users with credentials for any FMCSA system will be required to transition to a Login.gov account in lieu of their current credentials to access FMCSA systems.

*The error message displayed below is an initial indication that the email address used to create your LOGIN.GOV account does not match and is not properly linked to your PORTAL account login. We'll cover where to go from here, a little later in the presentation.*

We could not find a FMCSA portal account that matches your login.gov email address.

If you have a portal account, please ensure that your portal email address and your login.gov email address match.

If you don't have a portal account, you can [sign up here](#).

[Go back to the FMCSA Portal login page](#)

Error code 1. Error id: c88be338e3251471820e3d242c0b5c2

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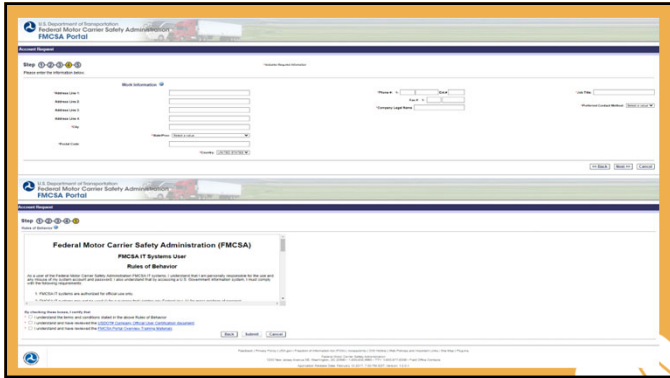
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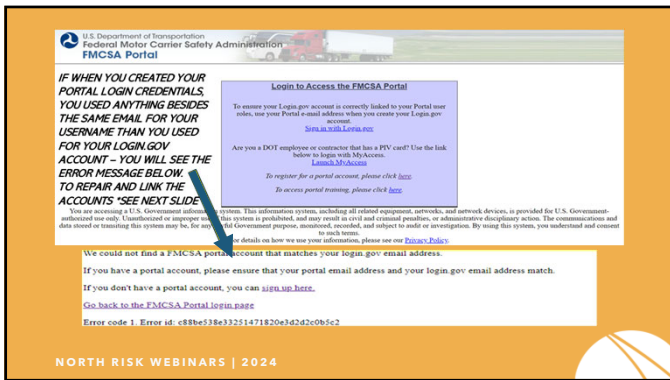
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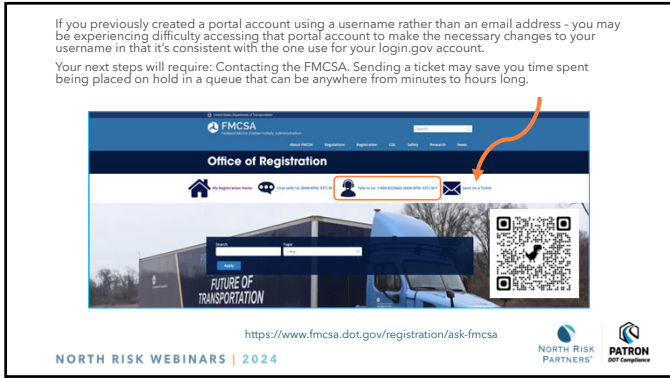
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**CONTACT US**

- ▶ **DataQs Technical Support:**  
DataQs Help Center | (877) 688-2984 (option 1)  
<https://dataqs.fmcsa.dot.gov/HelpCenter/Topics>
- ▶ **Training Provider Registry:**  
TPR FAQs | (877) 688-2984 (option 8)  
<https://trf.fmcsa.dot.gov/FAQ/Search?Keywords>
- ▶ **Drug & Alcohol Clearinghouse:**  
Clearinghouse FAQs | (844) 955-0207  
<https://clearinghouse.fmcsa.dot.gov/FAQ>
- ▶ **Portal Registration Assistance:**  
Portal | (800) 832-5660  
<https://portal.fmcsa.dot.gov/training/index.htm>
- ▶ **Motor Carrier PIN Assistance:**  
Request PIN | (800) 832-5660  
<https://www.fmcsa.dot.gov/registration/request-pin-number>

**CSA**  
Compliance • Safety • Accountability

**F M C S A**  
Federal Motor Carrier Safety Administration

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**QUESTIONS?**

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